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55 Queen Street

Niagara on the Lake, Ontario L0S 1J0

Phone: 905-468-3608

Toll Free: 1-800-515-9939

<https://sweetescape.greavesjams.com/>

[greaves@greavesjams.com](mailto:greaves@greavesjams.com)

Store: 905-468-7831

Name:

Address:

City:

Postal Code:

Date:

Dear

Your stay with us is fast approaching and we look forward to welcoming you. Upon arrival, please check-in with our Greaves Jams staff during store hours. If you arrive after hours, please ensure you bring along the key code information. As a thank-you for being our guest, any purchases made in our store during your stay will receive 10% off.

IMPORTANT: Please take a moment to complete the following mandatory **“Vacation Rental Agreement”** and scan and email it back to us at greaves@greavesjams.com. **Your key code will only become active once your contract has been received.** The final payment due has been applied to your account as shown below, and our cancellation policy is in effect.

Our beautiful loft suite will be prepared for you based on the number of people and number of nights you will be staying. If there has been any change, please let us know in advance.

IMPORTANT KEYCODE INFORMATION: The entrance door is at the back of the Greaves Jams Store adjacent to the parking area, and you require a Keycode (which is noted above) to enter the suite. To unlock the door, enter your code – a button will flash green to allow you to manually rotate the knob within 5 seconds to retract the deadbolt.

• We have 1 parking space reserved for you marked as Greaves Sweet Escape “Apt #55” and it is available to you during your stay until check out time, 11:00am. Additional parking is available free on many side streets, just one block from Queen Street.

• For a full list of all the provided amenities, please visit our website <https://sweetescape.greavesjams.com/>. We look forward to welcoming you to Niagara-on-the-Lake and wish you a very enjoyable stay with us. If you need to contact us, we are available Monday – Friday during business hours or contact our staff in our retail store daily at 905-468-7831.

Cancellations received 31 days or more before arrival, receive full refund, within 30 days reservation is subject to loss of deposit. \*\*A $25.00 administration fee is applied to all cancelled reservations cancelled 31 days before arrival (a date change will waive this fee).\*\*

**VACATION RENTAL AGREEMENT**

Between:

Greaves Sweet Escape, The Landlord and The Tenant ­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Check In Date: ­­­­­­­­­­­­­­­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Check Out Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Thank you for choosing our suite for your vacation. Please take note of the following important information and

regulations regarding your stay.

• Check In Time: 4:00 p.m.

• Check Out Time: 11:00 a.m.

• Maximum occupancy is 6 people.

• We ask that all soiled dishes be placed in the dishwasher (soap provided) and cleaned or washed by hand prior to

checking out. This will help us get the suite ready in time for our newly arriving guests.

• Clean out the refrigerator, please leave no food or drink inside.

• Ensure the suite is locked at all times.

• Please respect our neighbours and keep a quiet time after 11:00 p.m.

• No smoking allowed.

• No Pets allowed anytime.

• Any damage caused to suite will be charged to the registrant’s credit card on file.

• The storage locker is locked for housekeeping staff use only.

• Parking is provided in the designated spot only, during your stay, and must be vacated at time of check-out, 11:00 a.m. sharp.

If you have any questions or concerns, please contact us. We wish you a very pleasant stay!

Sincerely,

Greaves Sweet Escape

Important: Please complete and print clearly:

**Vehicle Make Vehicle License # Province/State Full Name Email Address**

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I agree to all the above terms and conditions:

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*Signed by Registrant*

*Dated\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

**Please scan and email this agreement to greaves@greavesjams.com before your Check-In Date to receive your keycode via email.**

From all of us at the Greaves Sweet Escape and Greaves Jams & Marmalades, sweet dreams!